

48 Additional Shareholder Information

Analysis of Shareholders at 31 December 2003

	Shareholders number	Shareholders %	Shareholdings millions	Shareholdings %
By Category				
Corporate bodies	1,076	24.01	289.58	94.21
Other shareholders	3,406	75.99	17.81	5.79
	4,482	100.00	307.39	100.00
By Range of Holdings				
1 – 24,999	4,118	91.88	16.19	5.27
25,000 – 49,999	130	2.90	4.42	1.44
50,000 – 249,999	111	2.47	11.45	3.73
250,000 – 499,999	39	0.87	13.83	4.50
500,000 – 999,999	24	0.54	17.90	5.82
1,000,000 – and over	60	1.34	243.60	79.24
	4,482	100.00	307.39	100.00

Share Registrars

All shareholder records are maintained by Lloyds TSB Registrars and all correspondence should be addressed to the Registrar, Senior plc at the Lloyds TSB Registrars' address shown on the facing page, quoting the reference number starting with 0228 detailed on your dividend vouchers. The Registrar should be notified regarding changes to name or address, loss of either share certificate or dividend warrant, or request for, or change to, a dividend mandate.

Lloyds TSB Registrars provide a range of shareholder information on-line. Shareholders can check their holdings, update details and obtain practical help on transferring shares at: www.shareview.co.uk

Instead of payment by post to your registered address, dividends can be paid through the BACS system direct into a UK bank or building society account, with the dividend voucher still sent to your registered address. If you wish to use this facility and have not previously applied, then please apply direct to Lloyds TSB Registrars and request a dividend mandate form. Shareholders who are currently receiving duplicate sets of Company mailings, as a result of any inconsistency in name or address details, should write direct to Lloyds TSB Registrars so holdings can be combined, if appropriate.

CREST Proxy Voting

CREST members who wish to appoint a proxy or proxies through the CREST electronic proxy appointment service may do so for the Annual General Meeting to be held on 16 April 2004 and any adjournment(s) thereof by using the procedures described in the CREST Manual. Further details relating to voting via CREST may be found on the Notice Of Meeting/Proxy Card inserted within the Annual Report.

2004 Financial Calendar

4 March	Preliminary announcement of 2003 annual results.
16 March	Publication of Annual Report 2003.
16 April	Annual General Meeting.
28 April	Shares ex-dividend for 2003 final dividend.
30 April	Record date for shareholders on the register to receive the 2003 final dividend.
27 May	Payment of 2003 final dividend.
5 August	Preliminary announcement of 2004 interim results.
9 August	Publication of Interim Report 2004.
27 October	Shares ex-dividend for 2004 interim dividend.
29 October	Record date for shareholders on the register to receive 2004 interim dividend.
26 November	Payment of 2004 interim dividend.

Officers and advisers

Secretary and Registered Office

Andrew Bodenham
59/61 High Street, Rickmansworth, Hertfordshire WD3 1RH

Registered in England and Wales No. 282772

Registrars

Lloyds TSB Registrars
The Causeway, Worthing, West Sussex BN99 6DA

Auditors

Deloitte & Touche LLP
Four Brindley Place, Birmingham B1 2HZ

Solicitors

Slaughter and May
One Bunhill Row, London EC1Y 8YY

Principal UK Clearing Bankers

HSBC Bank plc
8 Canada Square, London E14 5HQ

Royal Bank of Scotland

135 Bishopsgate, London EC2M 3UR

Investment Bankers

Schroder Salomon Smith Barney
Citigroup Centre, 33 Canada Square, London E14 5LB

Stockbrokers

Hoare Govett Limited
250 Bishopsgate, London EC2M 4AA