

## Additional Shareholder Information

### Analysis of Shareholders at 31 December 2004

	Shareholders number	Shareholders %	Shareholdings millions	Shareholdings %
<b>By Category</b>				
Corporate bodies	1,022	23.62	290.50	94.49
Other shareholders	3,304	76.38	16.95	5.51
	4,326	100.00	307.45	100.00
<b>By Range of Holdings</b>				
1 – 24,999	3,965	91.66	15.74	5.12
25,000 – 49,999	126	2.91	4.35	1.42
50,000 – 249,999	124	2.87	12.27	3.99
250,000 – 499,999	35	0.81	12.36	4.02
500,000 – 999,999	27	0.62	20.18	6.56
1,000,000 – and over	49	1.13	242.55	78.89
	4,326	100.00	307.45	100.00

### Share Registrars

All shareholder records are maintained by Lloyds TSB Registrars and all correspondence should be addressed to the Registrar, Senior plc at the Lloyds TSB Registrars' address shown on the facing page, quoting the reference number starting with 0228 detailed on your dividend vouchers. The Registrar should be notified regarding changes to name or address, loss of either share certificate or dividend warrant, or request for, or change to, a dividend mandate.

Lloyds TSB Registrars provide a range of shareholder information on-line. Shareholders can check their holdings, update details and obtain practical help on transferring shares at: [www.shareview.co.uk](http://www.shareview.co.uk)

Instead of payment by post to your registered address, dividends can be paid through the BACS system direct into a UK bank or building society account, with the dividend voucher still sent to your registered address. If you wish to use this facility and have not previously applied, then please apply direct to Lloyds TSB Registrars and request a dividend mandate form. Shareholders who are currently receiving duplicate sets of Company mailings, as a result of any inconsistency in name or address details, should write direct to Lloyds TSB Registrars so holdings can be combined, if appropriate.

### CREST Proxy Voting

CREST members who wish to appoint a proxy or proxies through the CREST electronic proxy appointment service may do so for the Annual General Meeting to be held on 15 April 2005 and any adjournment(s) thereof by using the procedures described in the CREST Manual. Further details relating to voting via CREST may be found on the Notice of Meeting/Proxy Card inserted within the Annual Report.

## 2005 Financial Calendar

3 March	Preliminary announcement of 2004 annual results.
15 March	Publication of Annual Report 2004.
15 April	Annual General Meeting.
27 April	Shares ex-dividend for 2004 final dividend.
29 April	Record date for shareholders on the register to receive the 2004 final dividend.
27 May	Payment of 2004 final dividend.
4 August	Preliminary announcement of 2005 interim results.
8 August	Publication of Interim Report 2005.
26 October	Shares ex-dividend for 2005 interim dividend.
28 October	Record date for shareholders on the register to receive 2005 interim dividend.
25 November	Payment of 2005 interim dividend.

# Officers and Advisers

## Secretary and Registered Office

Andrew Bodenham  
59/61 High Street, Rickmansworth, Hertfordshire WD3 1RH

Registered in England and Wales No. 282772

## Registrars

Lloyds TSB Registrars  
The Causeway, Worthing, West Sussex BN99 6DA

## Auditors

Deloitte & Touche LLP  
Four Brindley Place, Birmingham B1 2HZ

## Solicitors

Slaughter and May  
One Bunhill Row, London EC1Y 8YY

## Principal UK Clearing Bankers

HSBC Bank plc  
8 Canada Square, London E14 5HQ

Royal Bank of Scotland  
135 Bishopsgate, London EC2M 3UR

## Investment Bankers

Schroder Salomon Smith Barney  
Citigroup Centre, 33 Canada Square, London E14 5LB

## Stockbrokers

Hoare Govett Limited  
250 Bishopsgate, London EC2M 4AA